# JRP wireframes

Redesign of JRP

online: <a href="https://wireframepro.mockflow.com/view/M61XntxdOnb">https://wireframepro.mockflow.com/view/M61XntxdOnb</a>

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## The Job Request Platform (JRP) in general

## Goal

The Job Request Platform (JRP) is a tool used by the ILO units to ask for Publishing services <sup>1</sup> to PUBL / PRODOC

## **Benefits**

Benefit for the ILO Units (customer)	Benefit For PUBL/PRODOC
A unique place where to discover and to get all Publishing services available at ILO	A unique place used to Inform the client of services provided as support of the Publishing process
Easier and structured manner to interact and to communicate with PUBL/PRODOC along the Publishing process	Predefined channels for interaction and communication with Customers Common and well structured space for any document or file during the Publishing process
Possibility to keep under control the progress of works (Tracking system)	Easier to plan and manage works Improve and ease the workgroup within PUBL and PRODOC
Allow the Self-calculation estimation cost at the time of entering the request  Useful for preparing the budget  Unit's FCO can keep the spending on publications under control	Avoid issues during production in case of missing budget Simplify the process from budget proposals, procurement requests and order. Easier to collect data for invoicing

<sup>&</sup>lt;sup>1</sup> See the workflow behind publishing services at the ILO, See also its explanation

### The JRP main functionalities

The JRP/Biblio connection sees the JRP becoming a common tool used by both PUBL and PRODOC

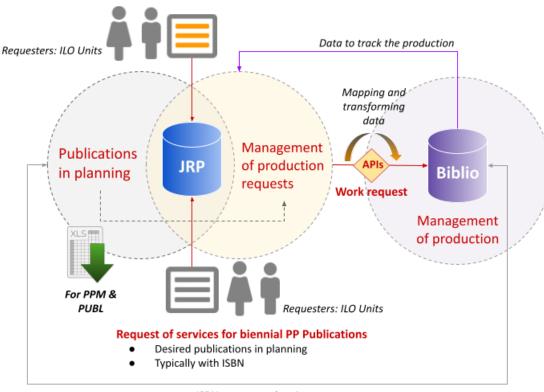
It is a common tool used by ILO units to ask for Publishing service for majority of ILO printed and non-printed Product types, regardless of whether it belongs to the biennial Publishing Plan (PP) or not

It is used at HQ, its use can be extended to the Fields

The following diagram summarizing the JRP functionalities, it is based on the <u>JRP/Biblo connection flow</u> and its <u>explanation</u>

#### Requests of services out of PP (current biennium)

- · Printed and non-printed products (without, and sometime with, ISBN)
- Design services
- Direct print service (PDF provided by requester)
- Reprint service



ISBN request and assignement

## Web site structure

The new JRP Site Index is based on use cases

PUBL / PRODOC, each for its part, acts as a Publishing Services Company

So the Site index, and the message it conveys, is based on the idea that PUBL/PRODOC offer **Publishing Services to ILO Units** 

#### Site Index

**In blue** are marked sections of the site index already implemented, however some modifications will be necessary

- 1. Home page
- 2. Request of Publishing service
  - a. Full service
    - i. Book, papers, brief and other
    - ii. Promotional materials
    - iii. Periodicals
    - iv. Meeting documents
  - b. Design service
    - i. Digital only products
    - ii. Graphic Design and branding
  - c. Print service 1
    - i. Add a new PDF
    - ii. Use a PDF already printed <sup>2</sup>
- 3. In Planning, in production, completed
  - a. All requests
  - b. Requests in planning <sup>3</sup>
  - c. Requests in production <sup>3</sup>
  - d. Requests completed <sup>4</sup>
  - e. Cost estimates
  - f. Real production costs

- Book, papers, brief and other
- Promotional materials
- Periodicals
- Meeting documents

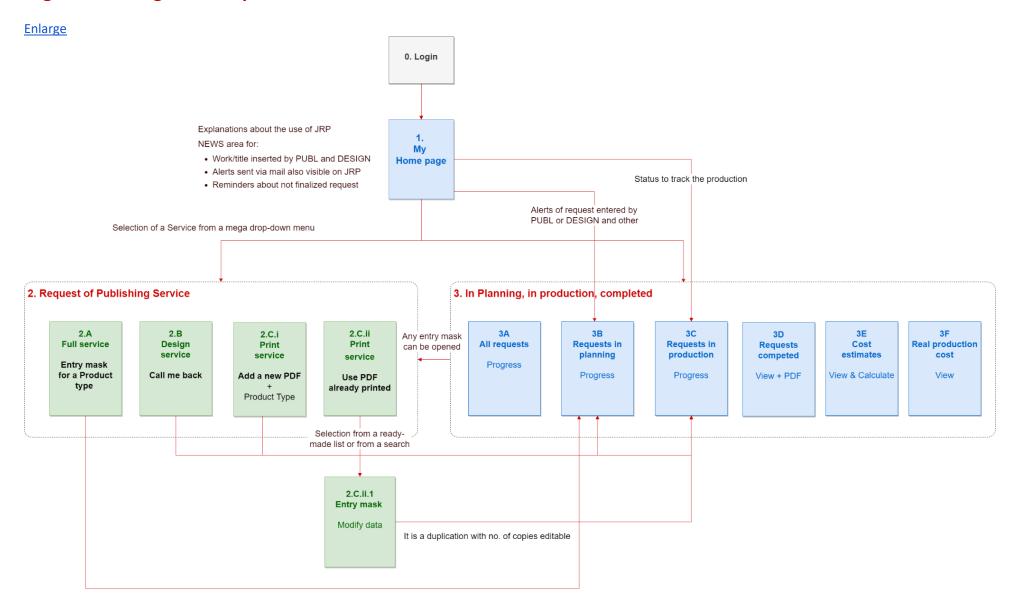
<sup>&</sup>lt;sup>1</sup> The entry mask contains the selection of the product type

<sup>&</sup>lt;sup>2</sup> This is the page where the user can see, as a ready-made list and the search engine, all printed products. Then the product can be selected to ask for reprinting

<sup>&</sup>lt;sup>3</sup> The "Planning" and "Production" sections contains only works in progress, or in planning, for the current biennium

<sup>&</sup>lt;sup>4</sup> This is the page listing all Request finalized, including those don't have a print as output (e.g. Design service

## High level navigation map



## Types of printed and non-printed product

- In red are marked items from biennial Publishing Plan (PP)
- In green those in the JRP
- In yellow Publication going in planning and checked by PUBL before to be loaded in Biblio
- See also the list of associated <u>product Templates</u>

Main category	Subcategory	ISBN	ISSN	Origin	In planning: PP
Book	Code of practice	Y	Υ	PP + JRP	
	Guide	Y		PP + JRP	
	Compendium	Y		PP + Biblio	
	Edited volume	Y		PP + Biblio	
	Good practice	Y		PP + Biblio	
	Guidelines	Y		PP + JRP	
	Handbook	Y		PP + JRP	
	Monograph	Y		PP + Biblio	
	Report	Y	Y/N	PP + JRP	
Brief	Generic brief	N		PP + JRP	
	Policy brief	N		JRP	
	Research brief	N		JRP	
	Statistical brief	N		JRP	
Digital only	Digital narratives (infostories)	N		PP + Biblio	
	Data visualizations	N		PP + Biblio	
	Mobile apps	N		JRP 🕾	
	Illustrations/Graphics/Iconography	N		JRP 🗟	
	Webinar background	N		JRP 🗟	
	Web site	N		JRP 🗟	
	Animation	N		JRP 🗟	
	Social media cards	N		JRP 🕾	
<b>Executive Summary</b>		N		PP+Biblio	
Fact sheet		N		JRP + JRP	
Graphic design and branding	Visual identity	N		JRP 🚳	
	Campaign & Events design	N		JRP 🕾	
	Branding check	N		JRP 🗟	
	Signage	N		JRP 🗟	
	Design of branding assets	N		JRP 🗟	
	Template Design			JRP 🕾	

Journal article		N			
Meeting documents	International Labour Conference	Y/N	Υ	RODIS + Batch load	Some of them
	Governing Body (?)	N		RODIS + Batch load	
	Regional meeting (?)	Y/N		????	Some of them
	CEACR committee	Y/N		JRP	Some of them
	Sectoral meeting (?)	Y/N		Biblio	Some of them
	Other			Biblio	
	Administrative Tribunal of the ILO	Υ	Υ	JRP (to PMSERV)	
Paper	Working paper	Υ	Υ	JRP	
	Background	N		JRP	
	Discussion paper	N		JRP	
Periodical	Journal (1)	Υ	Υ	PP+ JRP	
	Magazine (WOW)	N	Υ	JRP	
	Official bulletin (A, B)	N	Υ	NA	
Promotional and identity materials	Flyer	N		JRP	
	Brochure	N		JRP	
	Poster	N		JRP	
	Banner/ roll up	N		JRP	
	Newsletter	N		JRP	
	Visit card	N		JRP (to PMSERV)	
	Stationery	N		JRP (to PMSERV)	
	Invitation	N		JRP 쯉	
	Certificates	N		JRP 🗟	
	Flags	N		JRP 쯉	
	Bloc notes	N		JRP 쯉	
	Pen	N		JRP 🖀	
	USB key	N		JRP 🖀	
	Mug	N		JRP 🖀	
	Lanyards	N		JRP 🗟	
	Badge	N		JRP 🗟	
	Other	N		JRP 쯉	
	Backdrop /stand	N		JRP 🛣	

(1) for Intl. Journal of Labour Research only

## Five use cases have been identified

- 1. 2 . Request of Publishing services for print and non-print products (with or without ISBN)
  - a. First inserted in Biblio (By PUBL or DESIGN) and then visible to the requester, with rights to insert more data, on the JRP
    - i. Inserted by PUBL in the context of Publishing Plan activities
    - ii. Inserted by DESIGN in the context of Design service provision
  - b. Directly inserted in the JRP by requester (ILO Unit)
- 3. Requests for DESIGN services First inserted in Biblio and then visible on the JRP
  - a. Output: print and non-print product
  - b. Output: set of visual assets (logotype, illustration...) and rules (Templates, grid systems ...)
- 4. Print request: new PDF ( with or without ISBN)
  - a. Directly inserted in the JRP along with a PDF ready for the print
- 5. Print request: existing PDF
  - a. By searching in Biblio archive of printed products

# 1. & 2. Request of Publishing services for print and non-print products (with or without ISBN)

## First inserted in Biblio (By PUBL or DESIGN) and then visible to the requester, with rights to insert more data, on the JRP)

In this case the requester doesn't insert the request in JRP because it was already inserted by PUBL instead of him. This case occurs because PUBL inserts in Biblio the Publication selecting it from a list of "desired" publications provided months before by the request through an Excel file as part of the Publishing Plan (PP) activity managed by PUBL.

The Publication in Biblio is viewable in JRP thanks to APIs.

So the UX starts from a ready-made list of Publications in JRP. The requester has to:

#### 1) Identify the product on a ready-made list of Publications

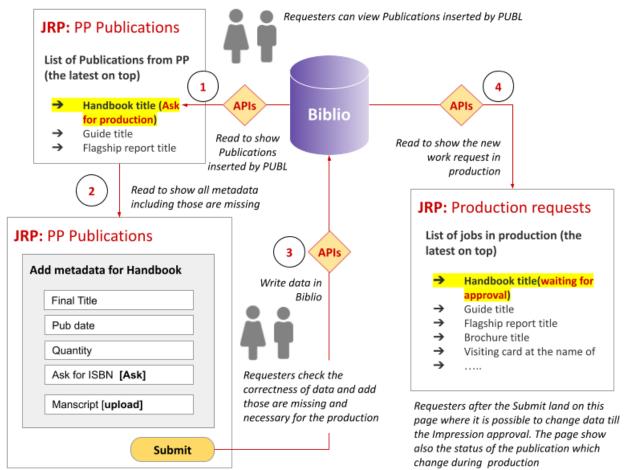
- a) Each time PP Publication is loaded in Biblio, an alert is visible in the JRP, most probably on the Dashboard home page with a messages helping/driving the user to proceed with the Publication, for example
  - i) asking to sk for the ISBN if it is required by that type of publication
  - ii) Asking for planning information, if not yet provided by the user: e.g. manuscript length, data of manuscrit providing, no. of images...

#### 2) Check the correctness of data and add those are missing and necessary for the production

- a) Final title (not necessarily it coincides with that provided months before during PP collection. We can plan to save the original one)
- b) Final Pub date (not necessarily it coincides with that of PP collection)
- c) Quantity
- d) Manuscript
- e) ISBN request, when needed
- f) Draft cost calculation available, this data is not moved in Biblio

#### 3) Send the data to Biblio

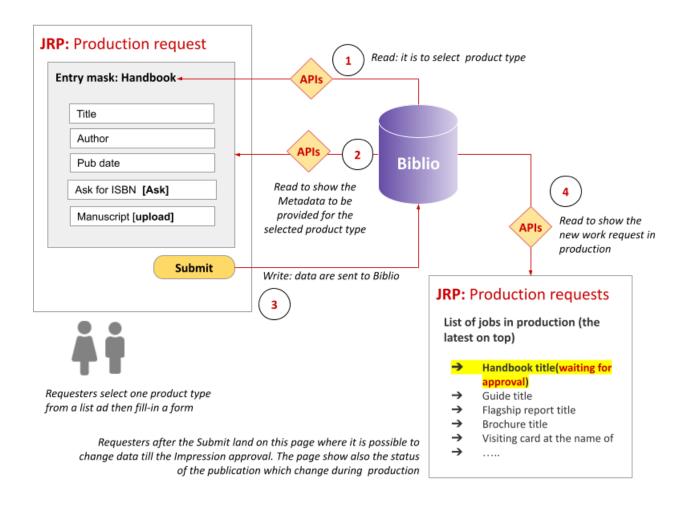
- a) The PP Publication is moved to "Production requests" section
- b) Some data can be changed till the impression approval



### Directly inserted in the JRP by requester (ILO Unit)

The requester can insert a request for any type of product, regardless if the product requires the ISBN or not. In case the ISBN is required, this information is available on the entry mask. When the ISBN is required the requests cannot proceed until the ISBN is requested and assigned to the title by PUBL. The requester has to:

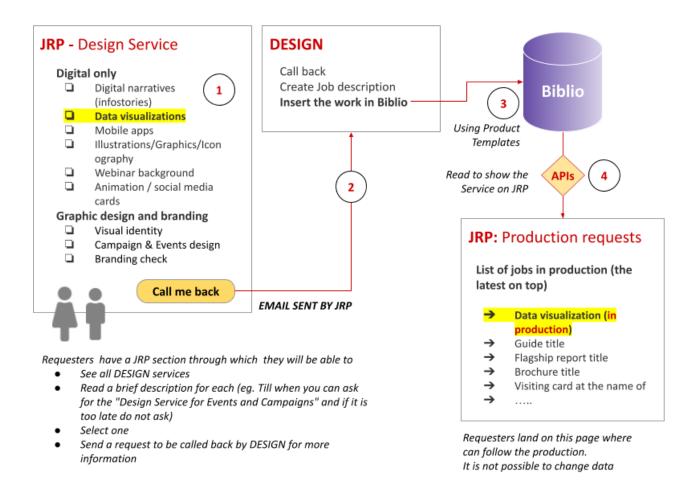
- 1) Identify the product on a list of products (the Product ID are the same in both JRP and Biblio)
- 2) Fill-in an entry mask (draft cost calculation <sup>1</sup> available, this data is not moved in Biblio)
- 3) Once ready the work request is sent to Biblio
  - a) Biblio creates a work request by recalling a record in Biblio, the Product Template having preset metadata, duplicates it and merges with the data coming from JRP so creating a new work request.
  - b) To be confirmed: auto save of data even before the submit. What happens if the requester doesn't submit? The request not finalized must be saved (In Biblio, or in JRP?) so the requester can open it again to complete the request in a second time
- 4) Once printed the Publication is moved in the section "Print archive"



<sup>&</sup>lt;sup>1</sup> Draft cost calculation is only for Internal costs as describe here

## 3. Requests for DESIGN services - First inserted in Biblio and then visible on the JRP

Also in this case the request is loaded in Biblio by DESIGN first and then is visible (ONLY) on the JRP.

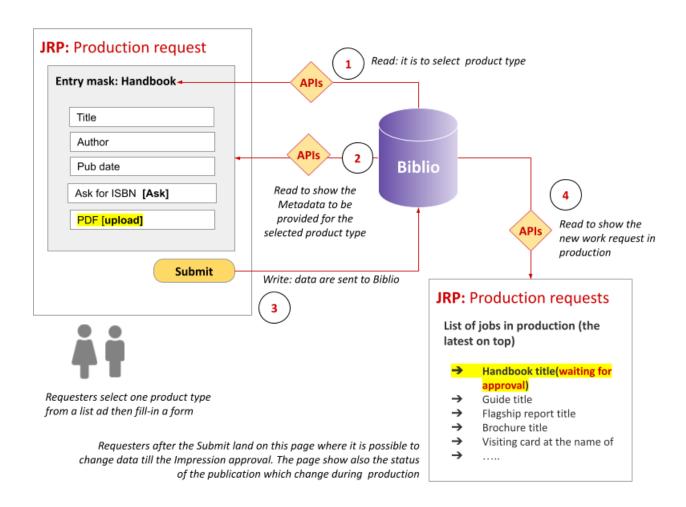


## 4. Print request: new PDF (with or without ISBN) - Directly inserted in the JRP

**Note** this process is the same one explained at page 8, the only difference is that the user upload a PDF ready for printing, the print is done by PMSERV (never externally)

The requester can insert a request for any type of product, regardless if the product requires the ISBN or not. In case the ISBN is required, this information is available on the entry mask. When the ISBN is required the requests cannot proceed until the ISBN is requested and assigned to the title by PUBL. The requester has to:

- 5) Identify the product on a list of products (the Product ID are the same in both JRP and Biblio)
- 6) Fill-in an entry mask (cost calculation available, this data is not moved in Biblio)
- 7) Once ready the work request is sent to Biblio
  - a) Biblio creates a work request by recalling a record in Biblio, the Product Template having preset metadata, duplicates it and merges with the data coming from JRP so creating a new work request.
  - b) **To be confirmed:** auto save of data even before the submit. What happens if the requester doesn't submit? The request not finalized must be saved (In Biblio, or in JRP?) so the requester can open it again to complete the request in a second time
- 8) Once printed the Publication is moved in the section "Print archive"

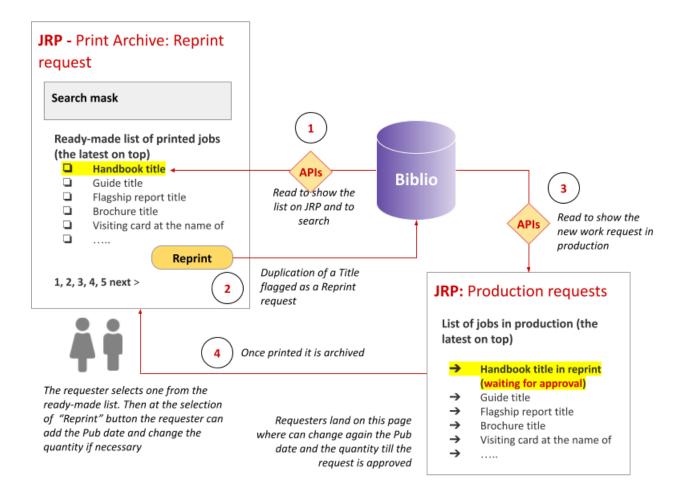


## 5. Print request: existing PDF

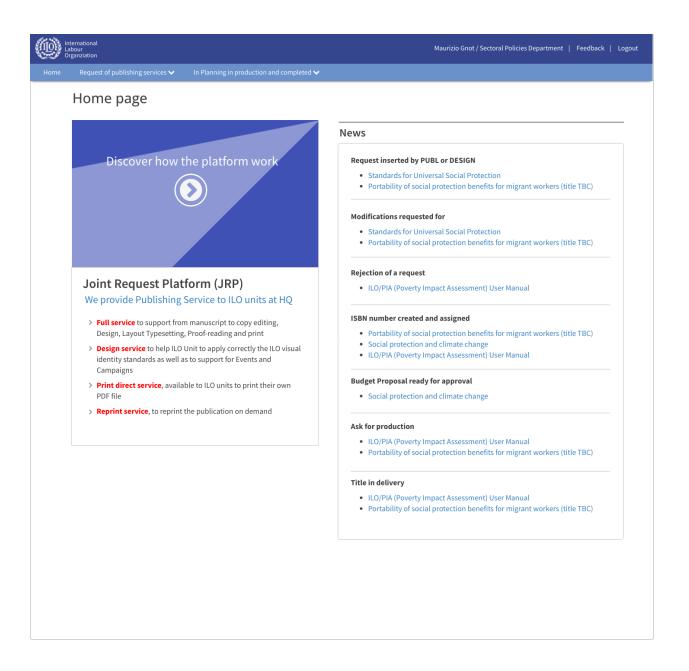
The reprint process concern records already residing in Bibilo and already printed - The record must be manipulated by the requester in order to

#### 1) Retrieve it

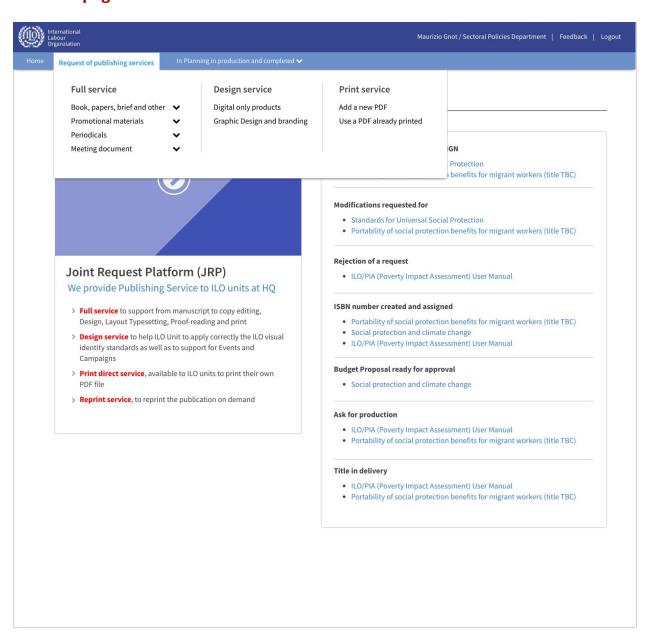
- a) A search mask is available, to search inside the collection of printed archived publication of a given Department
- b) Along with a ready made list (with pagination), to facilitate the approach to requester
- Duplicate it flagging it as the same time as "Reprint request"
- 3) Change of pub date and quantity (cost calculation available, this data is not moved in Biblio)
- 4) It will become a new work request and as such shown on JRP Production requests dashboard
- 5) Once printed the Publication is moved in the section "Print archive"



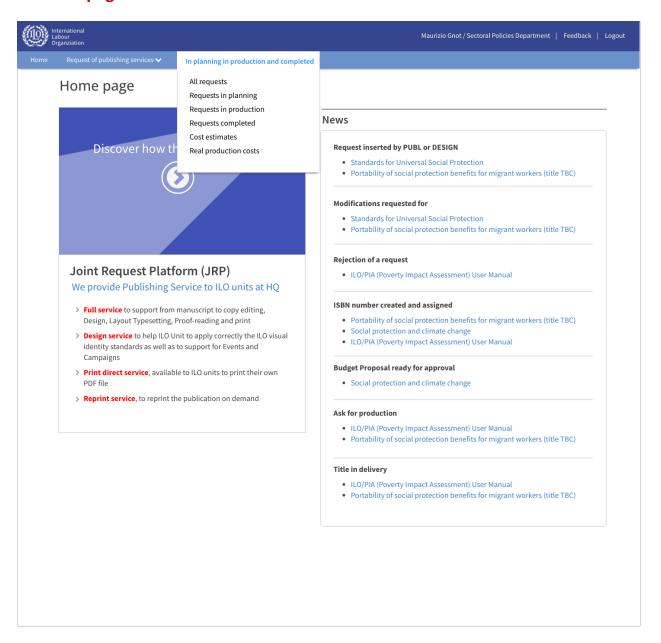
## 1. Home page



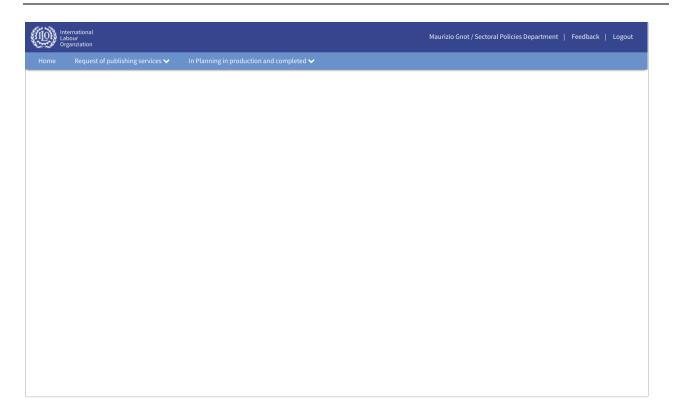
## 1. Home page: menu 1



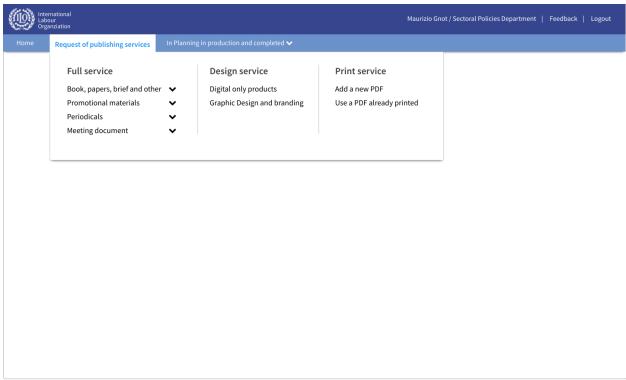
## 1. Home page: menu 2



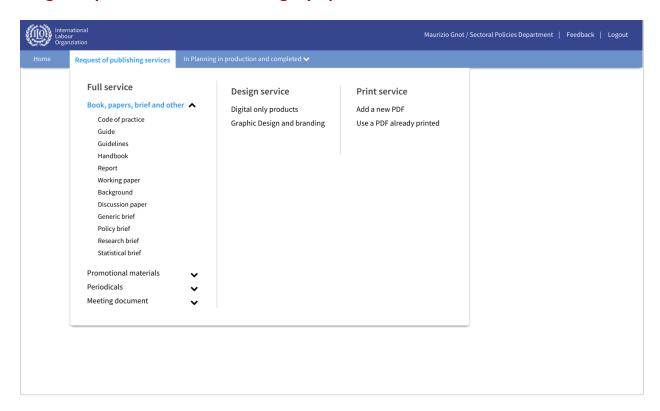
## Main menu bar



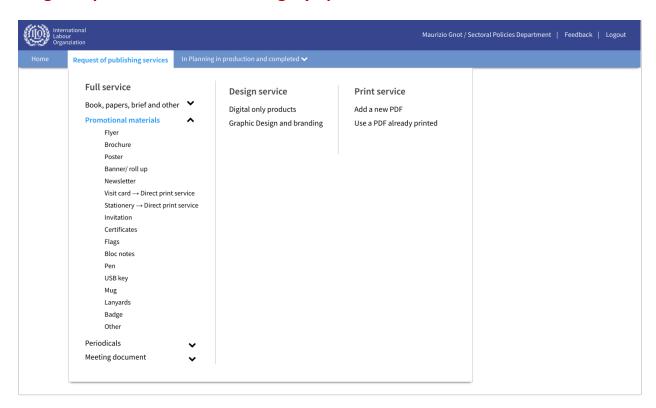
## Mega drop-down menu opened



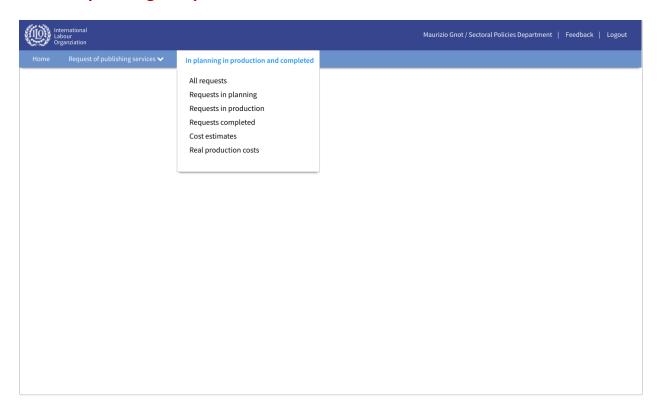
## Mega drop-down menu with category opened 1



## Mega drop-down menu with category opened 2



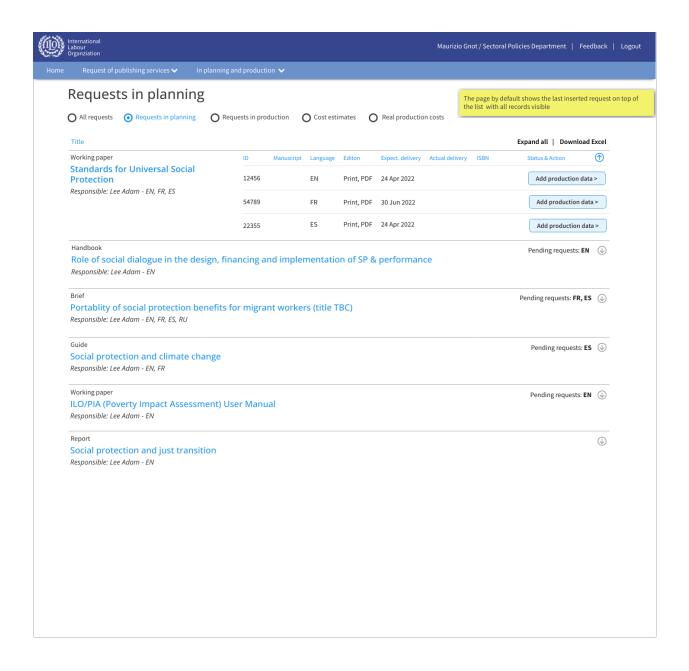
## Menu in planning and production



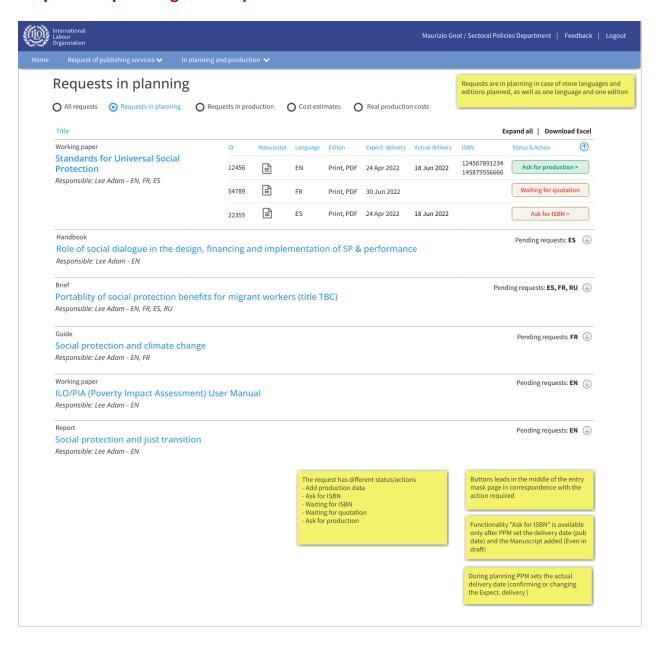
## **Menu for PMSERV**



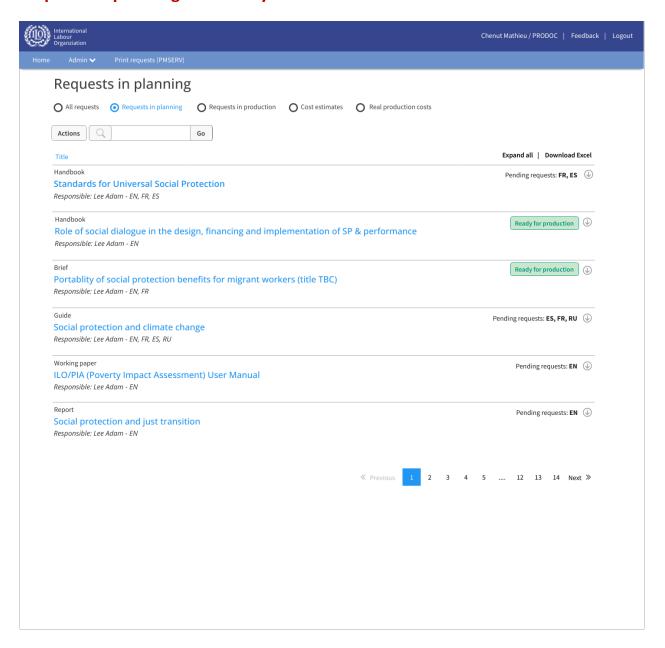
## Requests in planning: title expanded, landing page



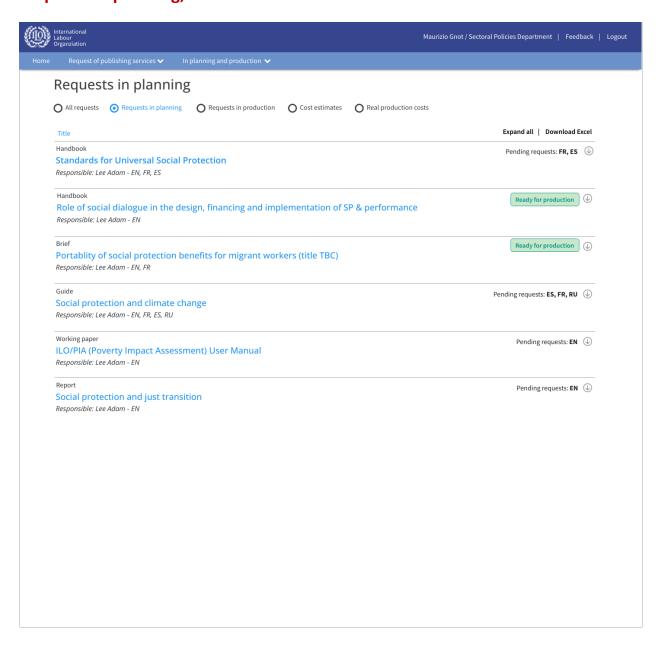
## Requests in planning: title expanded 1



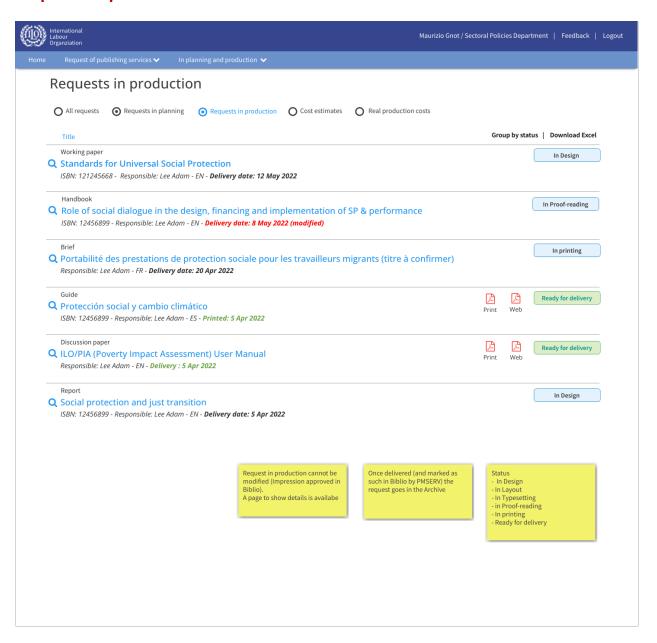
## Requests in planning: viewed by PRODOC



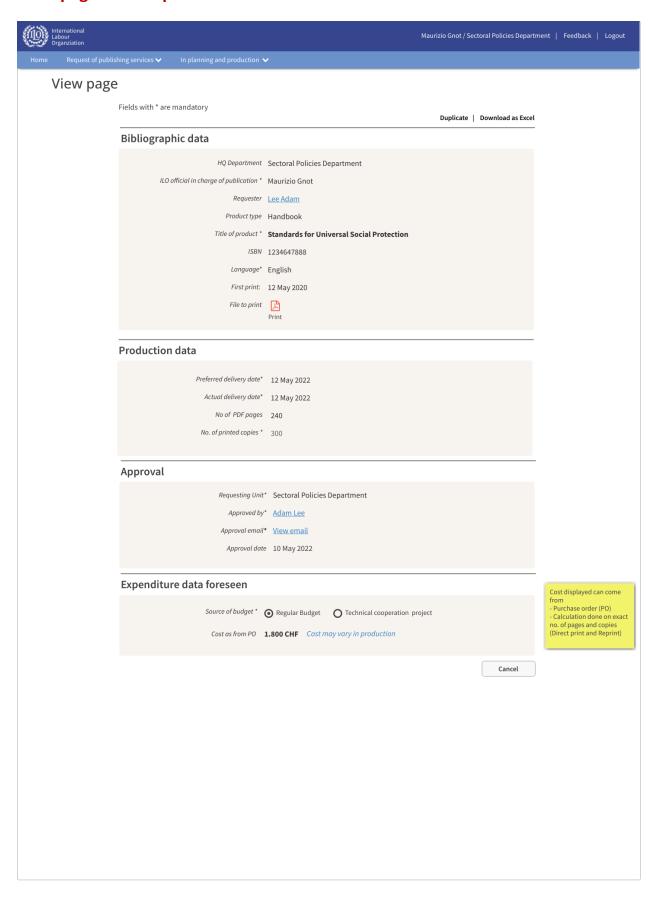
## Requests in planning, closed



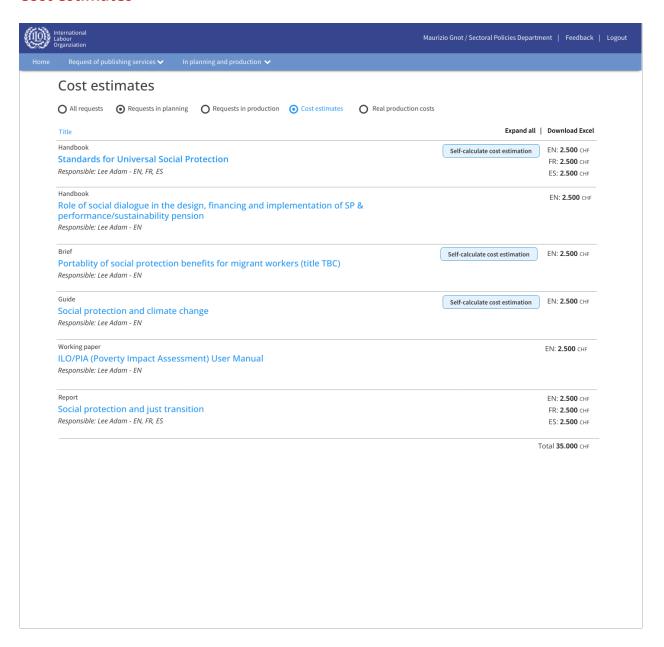
## **Requests in production**



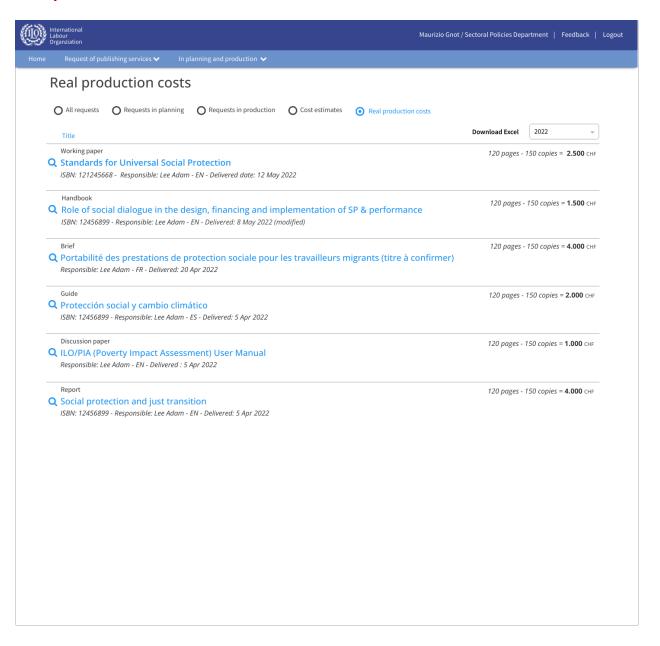
## View page once in production



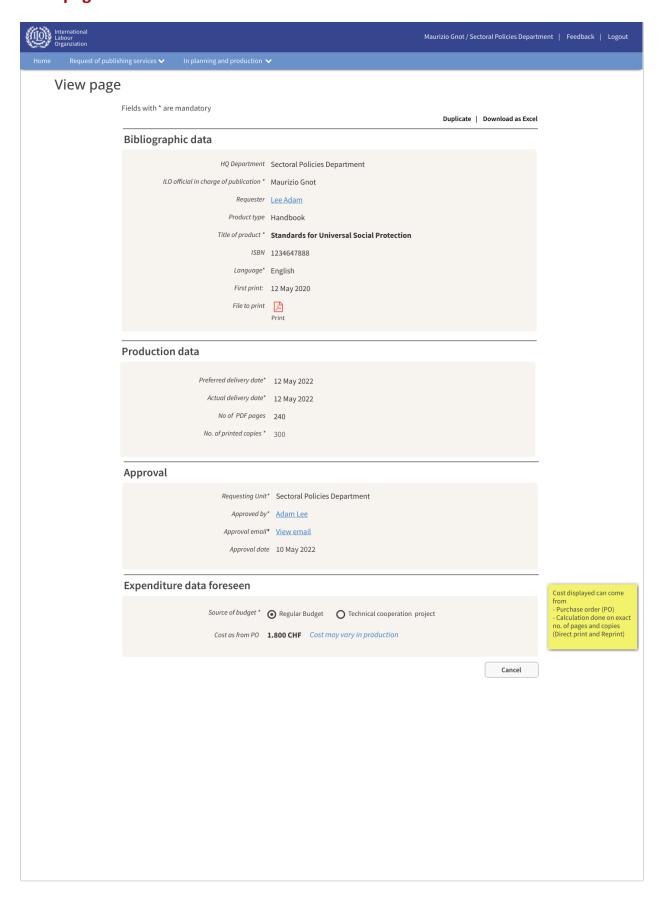
### **Cost estimates**



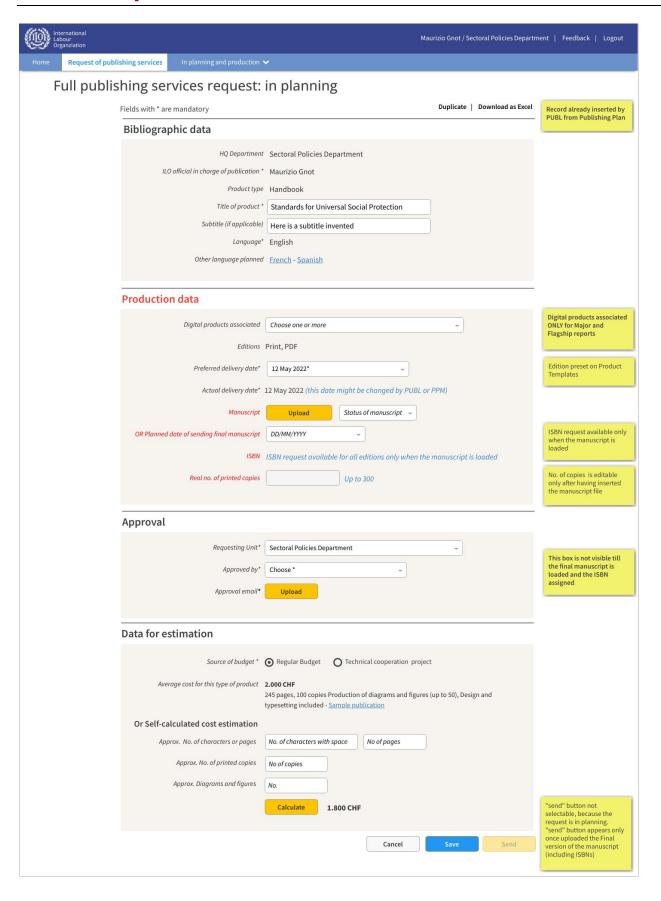
## **Real production costs**



## View page for real cost

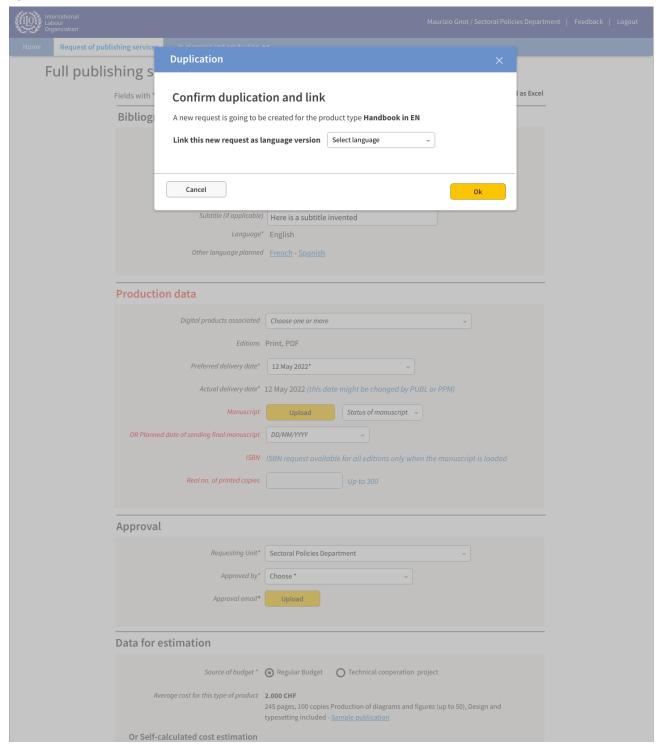


# 1a. Entry mask for PP publications - Record already Inserted by PUBL

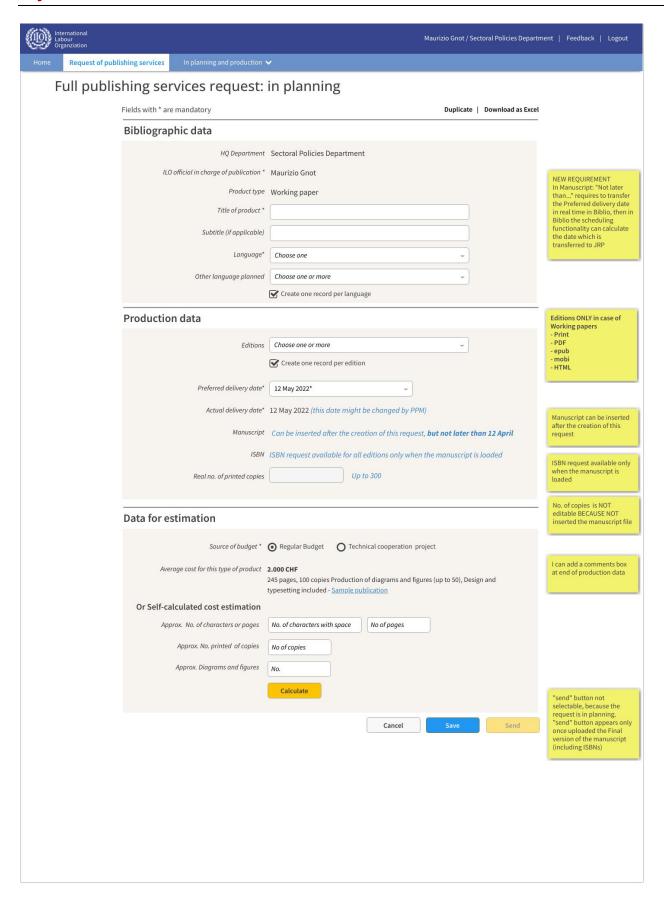


## 1a1. duplicates

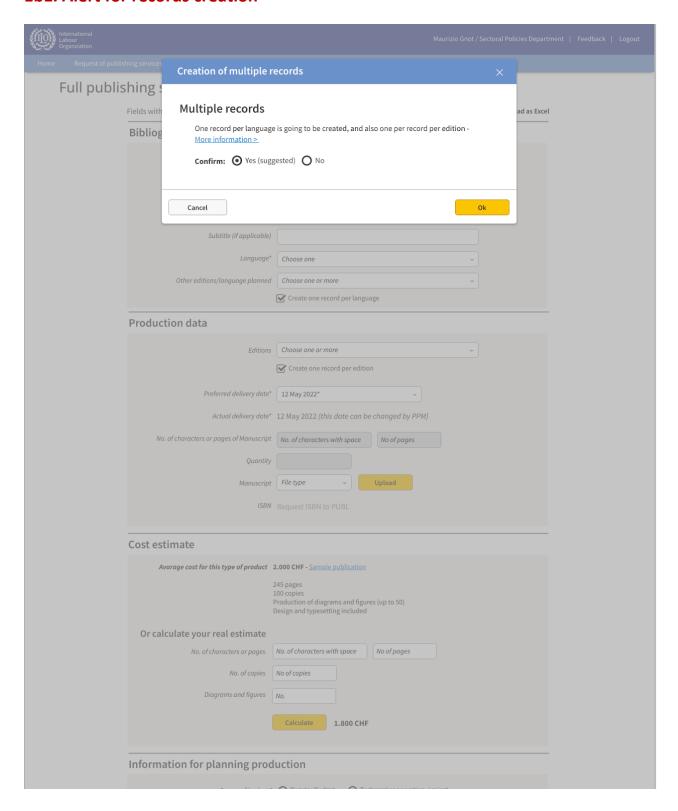
Lo



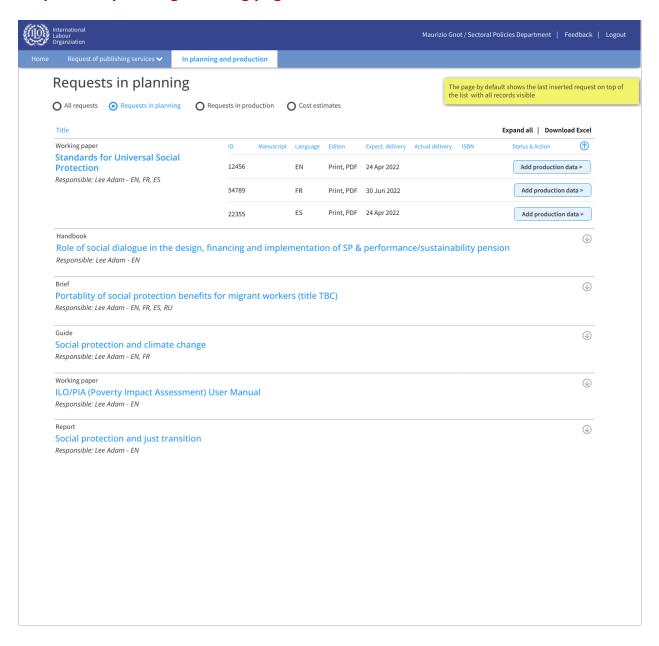
# **1b.** Entry mask for New PP publications - Record inserted by ILO Units



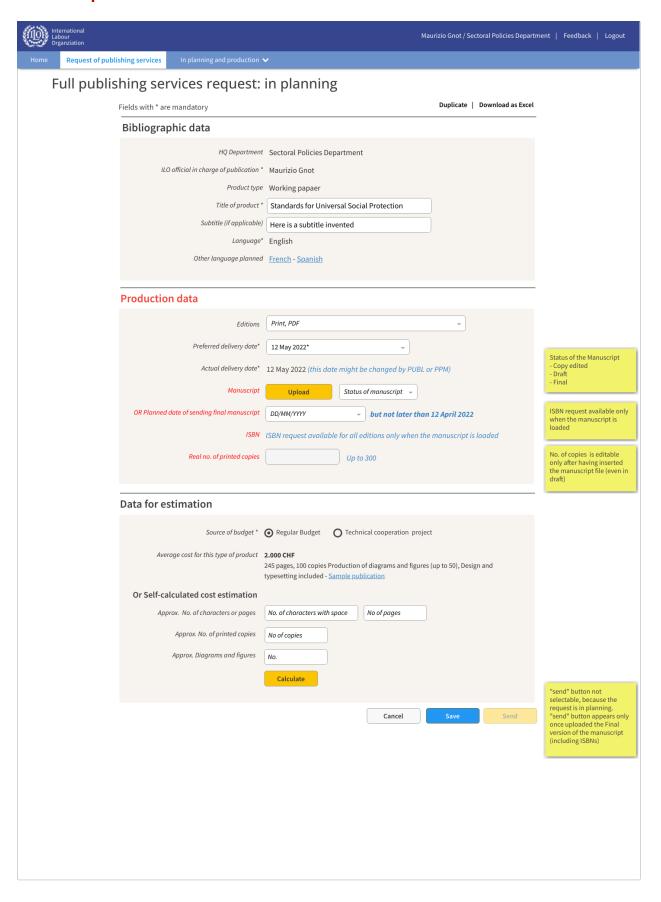
## 1b1. Alert for records creation



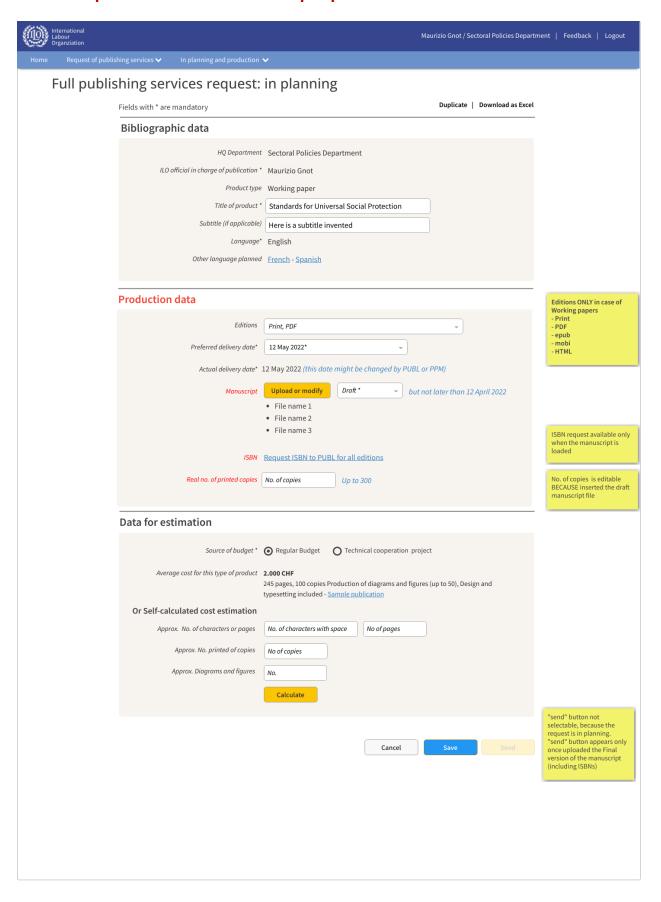
## Requests in planning: landing page



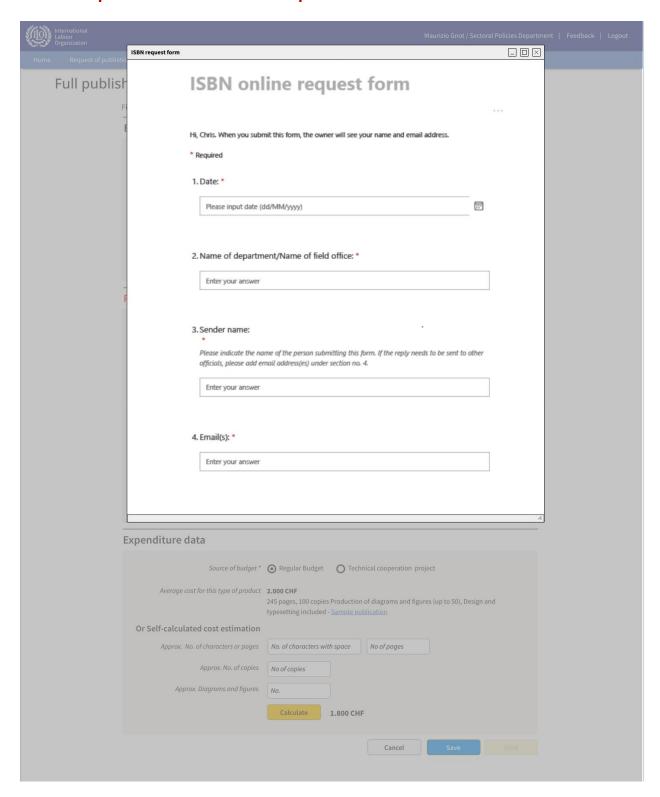
## 1b2. Add production data



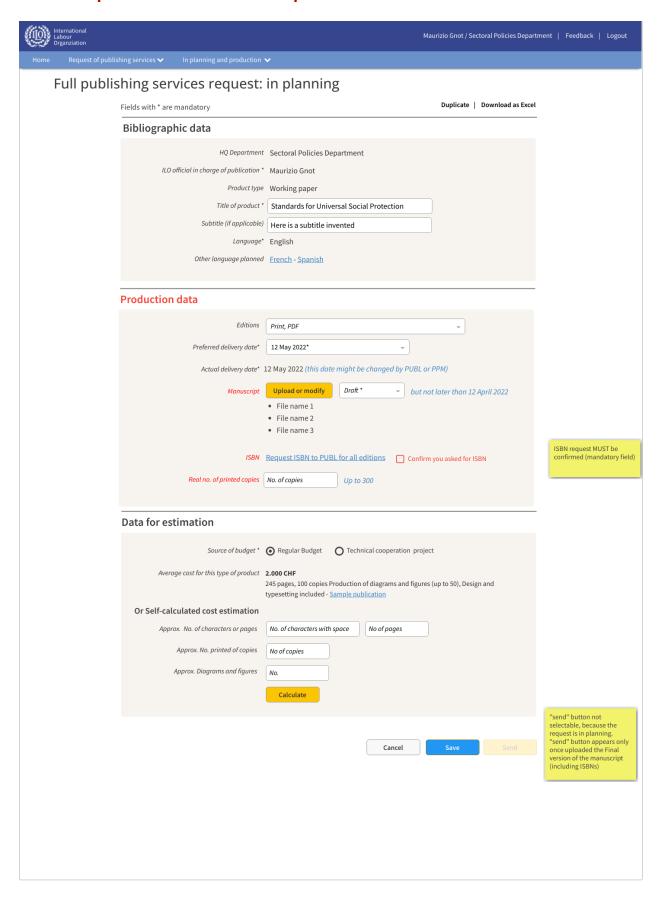
#### 1b3. Add production data: manuscript upload



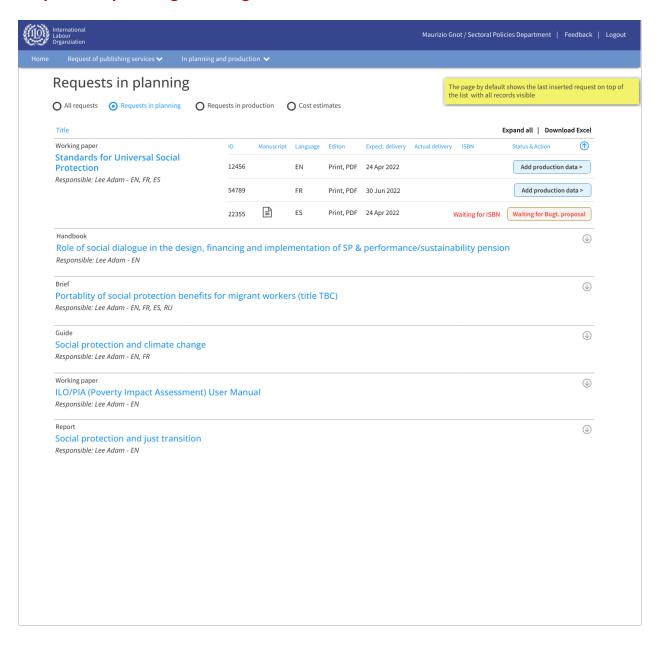
#### 1b4. Add production data: ISBN Request



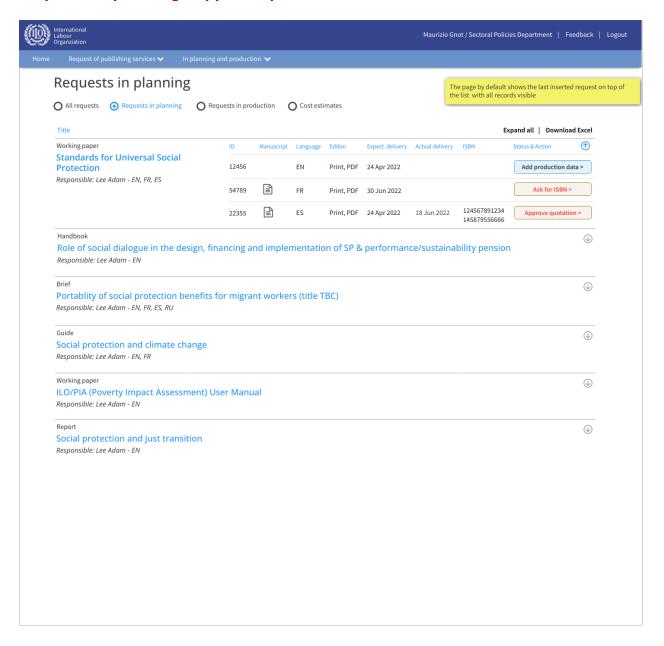
#### 1b3. Add production data: ISBN requested



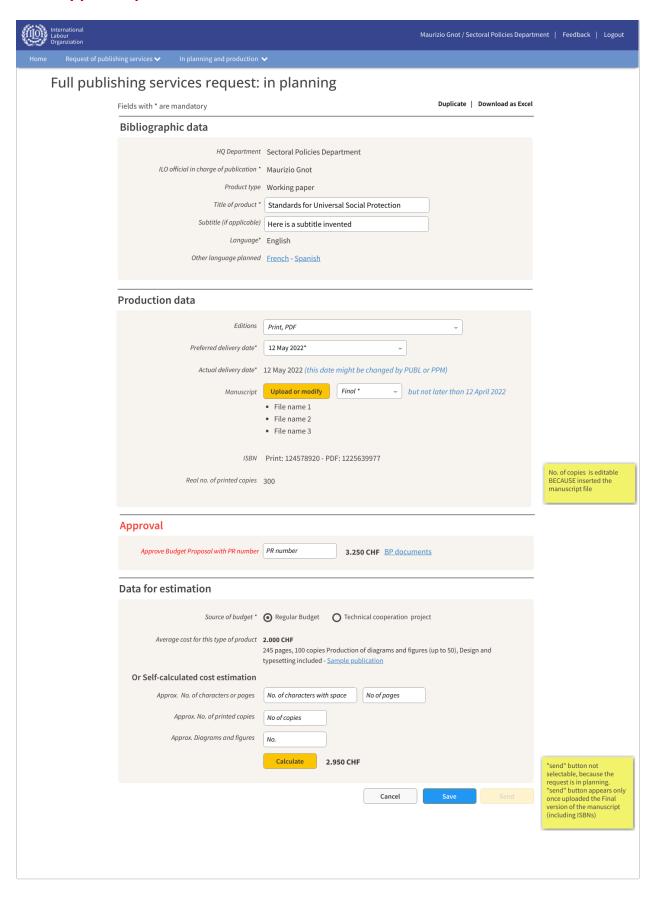
#### Requests in planning: waiting for ISBN



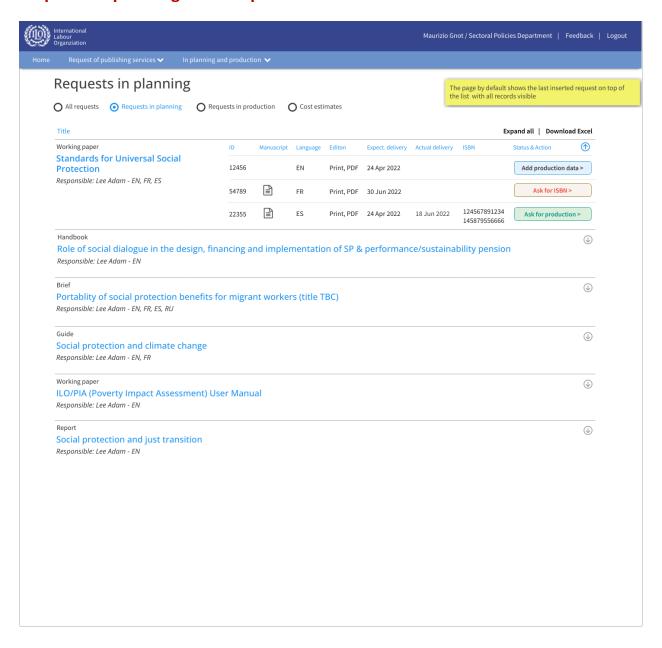
#### Requests in planning: Approve quotation



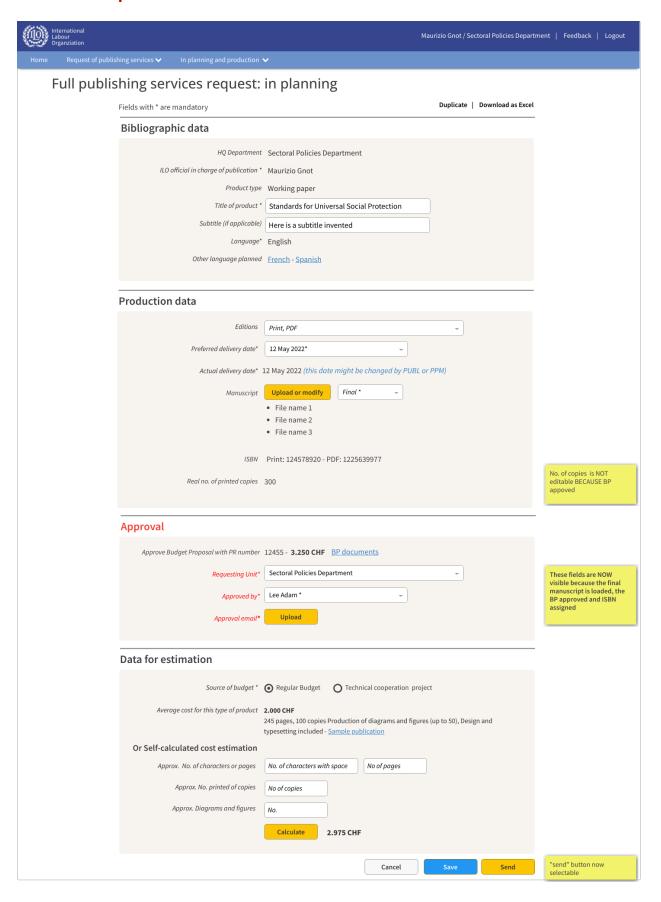
### 1b5. Approve quotation



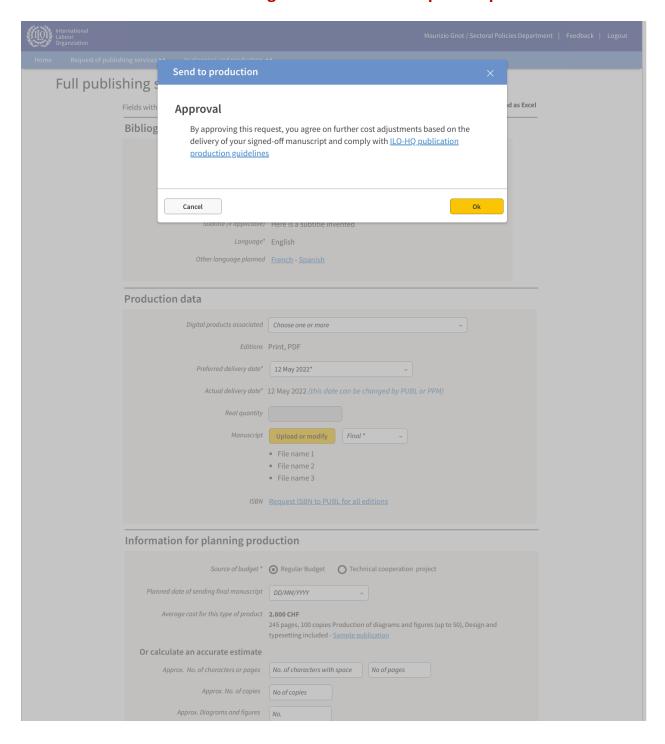
#### Requests in planning: ask for production



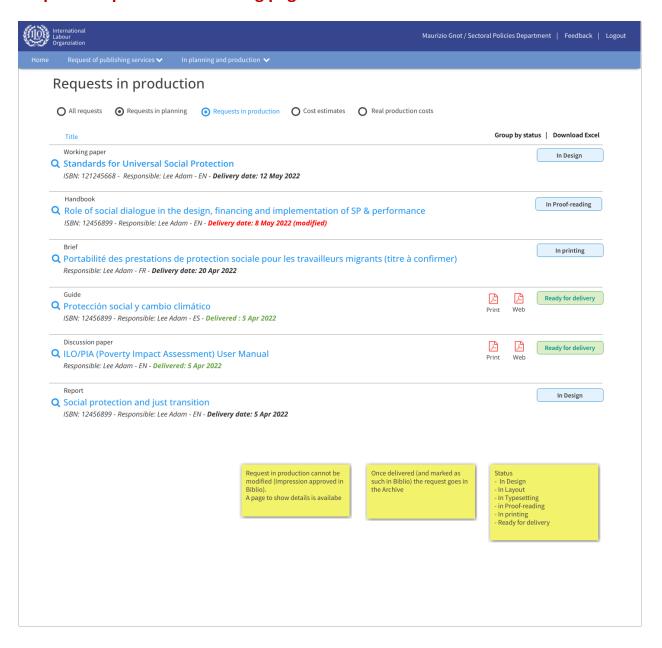
#### 1b5. Ask for production



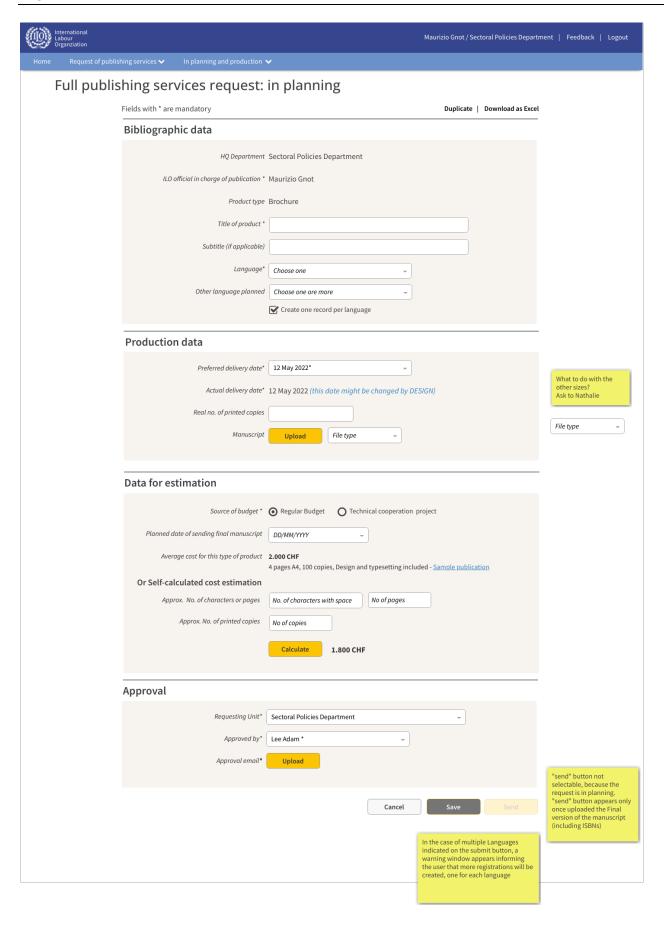
#### 1a2. Modal window with messages once sent the request in production



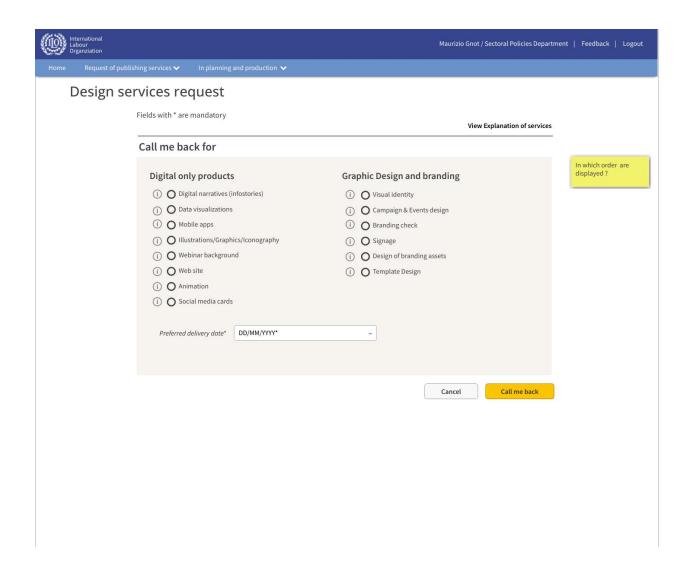
#### Requests in production: landing page



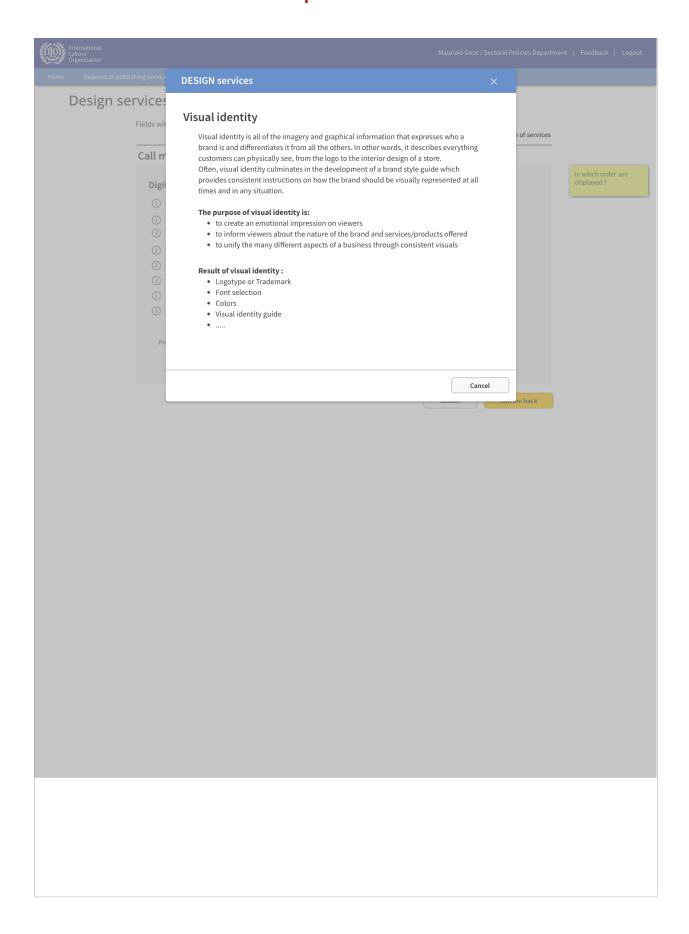
# 2. Entry mask for non-PP publications - Record inserted by ILO Units



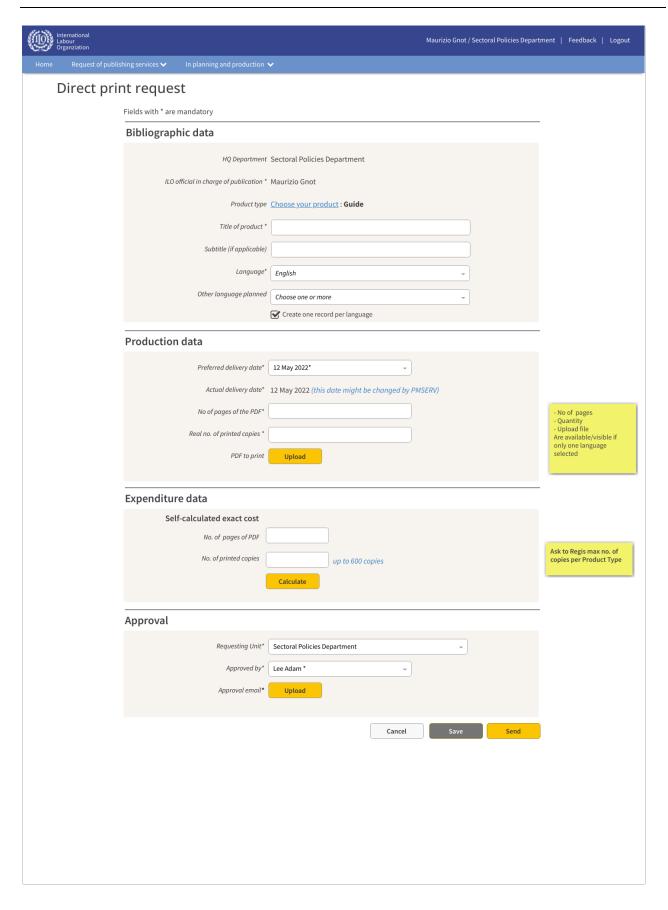
## 3. Entry mask for DESIGN services - Call me back



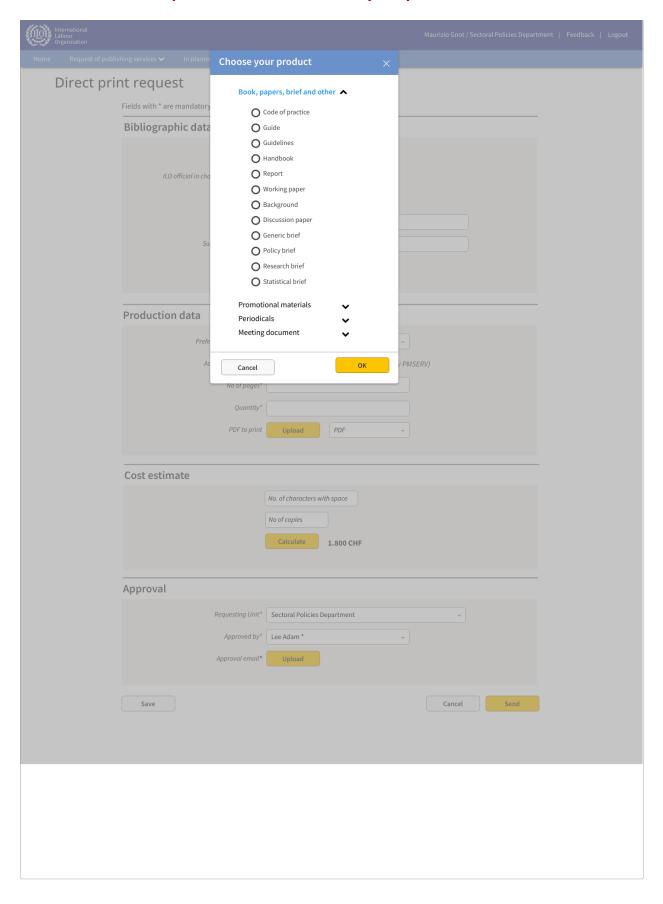
#### **3A.DESIGN** services: modal with explanations



## Print service request: new PDF - Record inserted by ILO Units

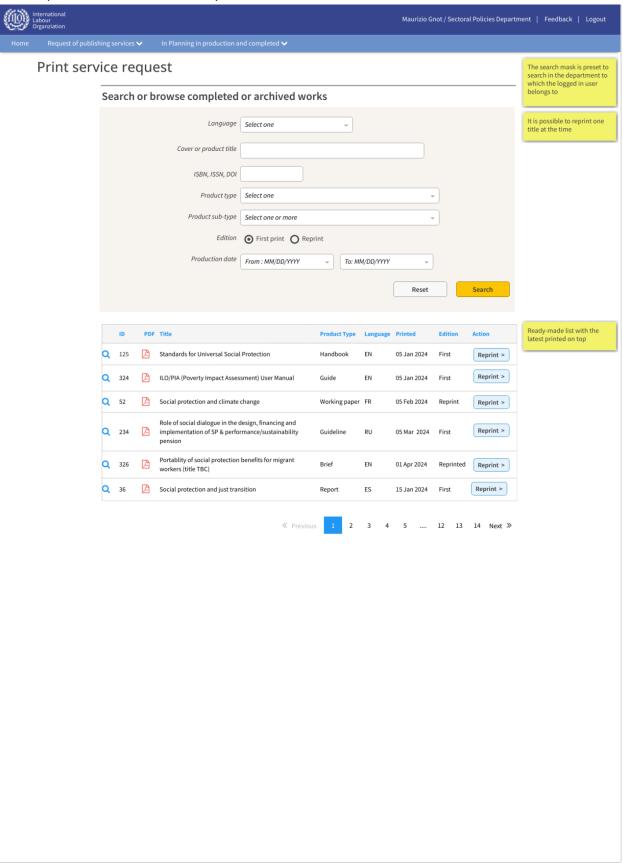


#### 4A. Print service request - Modal for Choose your product

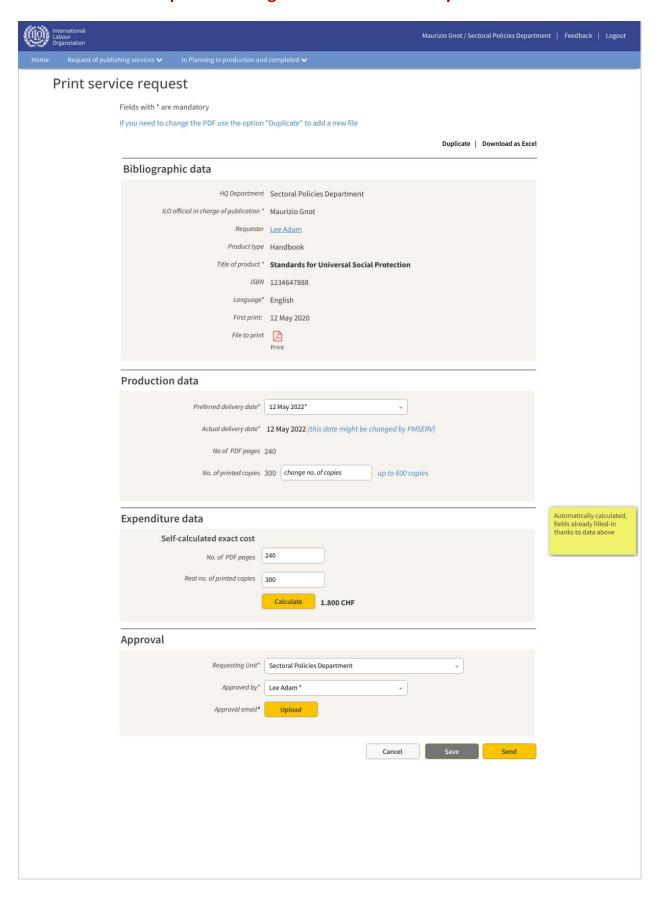


## 5. Print service request: exiting PDF

Print request: Search mask and ready made list

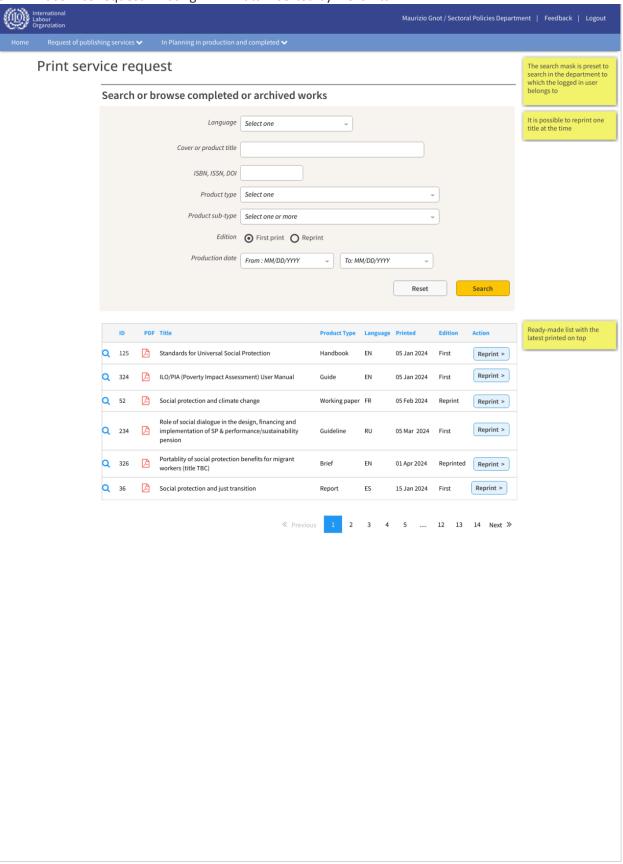


#### 5A. Print service request: Existing PDF - Data inserted by ILO Units

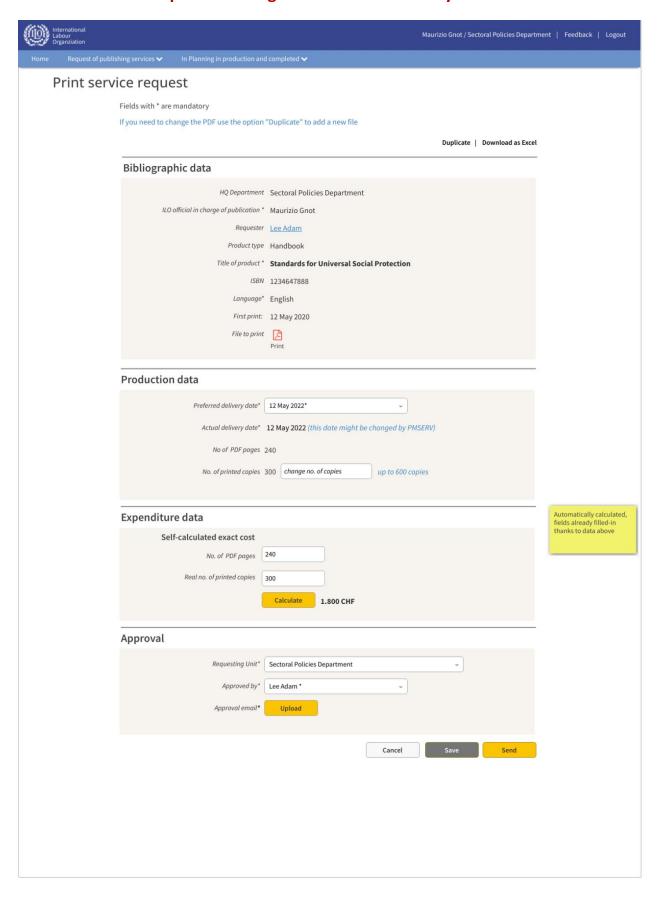


## 5. Print service request: existing PDF

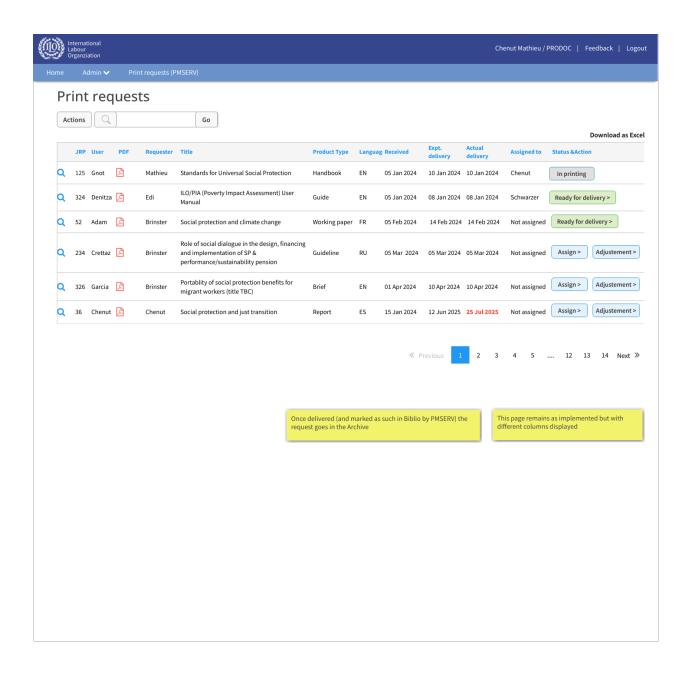
5A. Print service request: Existing PDF - Data inserted by ILO Units



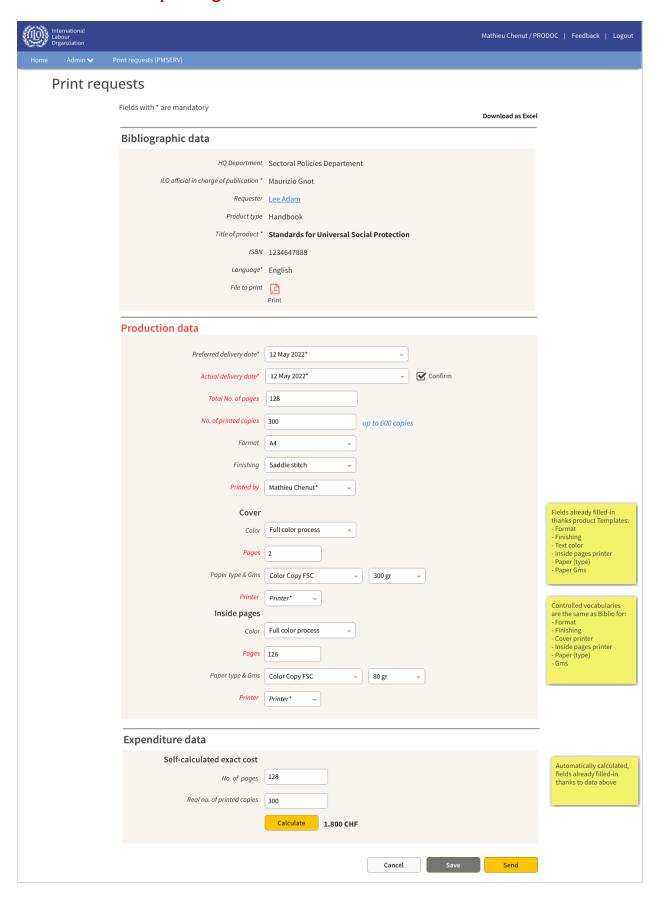
#### 5A. Print service request: Existing PDF - Data inserted by ILO Units



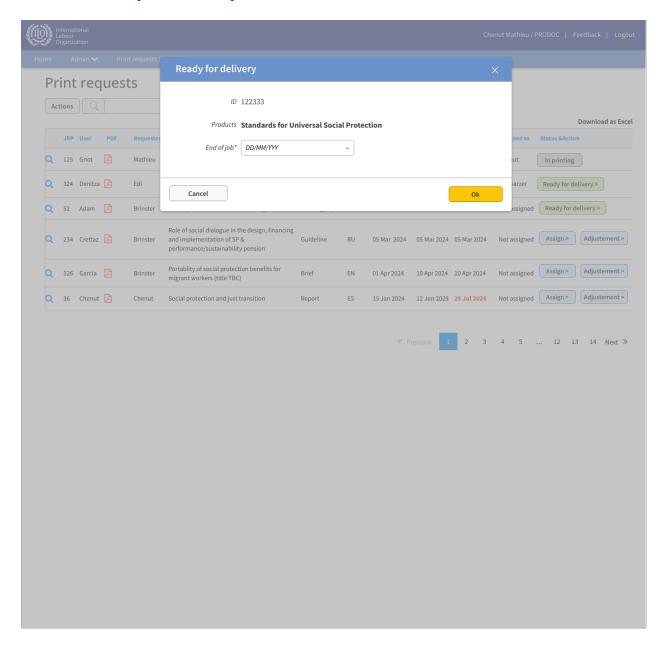
## **PMSERV: Print requests list**



#### **PMSERV: Data for printing**



#### **PMSERV: Ready for delivery**



#### **PMSERV: View page**

